

Stamina Software
3/61 Nelson Street
WALLSEND NSW 2287

6th October 2004

Dear Ross

Re: Visage

I would like to give you some very positive feedback on the program "VISAGE" that you recently installed for us in June this year.

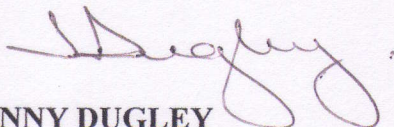
As you know our accounts are set up by states and territories plus our export regions and further broken into customer categories and under our normal operating system we had to write very detailed query language reports to break the information out into the various categories we required. The colation of all these reports made it a very lengthy process to produce the sales reports we required.

Visage has been an excellent addition to our operating system. I have just submitted to the Management our first quarter results for the 2005 financial year using Visage and Excel and was extremely impressed at the ease and the options that Visage allows. Management was also impressed that they had three years results on a one page report.

We have provided our external Sales representatives with dial-up access to Visage and their responses have also been very positive. Prior to visiting a customer they can, in a very short time, produce a report on their customer's total sales history. This previously would have had to be produced here at the head office and required several reports which were not user friendly. Visage produces one report with as much or as little information as we require.

We will be attending your training session for Visage in November to ensure that we gain all the benefits of the program. I am looking forward to when other modules from our operating system are also available, especially the General Ledger.

Yours sincerely



JENNY DUGLEY
FINANCIAL CONTROLLER